

# Member Benefits Guide

## Automotive

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If it has to do with cars, you have a way to do it better, easier and more affordably with AAA.

### 1) Learning About Cars:

Whether you're just starting out behind the wheel or looking to get some new ones, you can use AAA to learn all you need to know. Like AAA New Car and Truck Buying Guide. Like the car with all the best features for you by "building" it online with [AAA Car Buying Tools](#). As well as the best way to drive cars with expert training from certified instructors at a [AAA Driving School](#).

### 2) Buying A Car:

With AAA's hassle-free [Vehicle Buying Program](#), it doesn't get much easier. We've negotiated competitive member prices for most makes of new cars at participating dealers. You just tell us the car you want, and we'll send you a certificate to buy it at the member price. Simple. You can check current price information for new and used cars, too, simply by going to [AAA.com](#). And AAA also offers low-rate auto loans to help you swing the deal more easily.

### 3) Protecting Against Car Trouble:

You hope they won't, but accidents happen. Cars break down or get broken into. AAA can help you be ready for the unexpected with affordable auto insurance coverage, available with preferred member rates and discounts for those who qualify. We can also provide you with Mechanical Breakdown Protection that covers mechanical problems and costly repairs — for less than you'd pay for similar coverage at a dealership. And, of course, you can always call AAA for [Roadside Assistance](#)— and get what you need to get going again: jump starts, tire changes, gas, opening a locked car, mechanical first-aid and towing. You can now request service online with our **Road Service Online**. And unlike many other roadside assistance plans, it doesn't have to be your car. Even if you're riding in someone else's car, you can get help from AAA.

### 4) Maintaining Your Car:

Keeping your car in good shape doesn't have to be a hassle or a gamble. With the [AAA Approved Auto Repair Program](#), you can go to any AAA-approved facility, show your AAA Membership card, and get a free maintenance inspection while your car is being serviced by expert, certified technicians. The work will be guaranteed, too, for 12 months/12,000 miles with an extended service warranty. Plus many facilities give AAA Members discounts. Or say your car's got some dents and dings. With the [AAA Approved Auto Body Repair Program](#),\* you can take it to any AAA-approved shop and get quality work with the same kind of service guarantee. And if your battery dies somewhere, you can call and ask for the [AAA Battery Service](#). A technician will come out to your car in a van stocked with fresh batteries. He'll test the old battery and install a new one on the spot. Check your charging system, too. And all you pay for is the new battery — at a special member price.

\* Service not available in all areas

## 5) Using Your Car:

For things you need as you drive your car, AAA's there for you. Need directions someplace? Call or go to a AAA office for a [TripTik®](#) or maps. Not to mention expert advice. Or go online and use our [Internet TripTik®](#) service. Check construction spots and driving regulations, too. Need new wiper blades? Or is your car covered with dust? Get discounts on NAPA® auto parts, car washes and more. All you need to do is show your AAA Membership card.

[Click here](#) to contact us by eMail or Call 1-800-323-4300 for locations.

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## Home

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While AAA is certainly a big help with the car, we can also help a lot around the house with a number of home-related services.

### 1) Buying a Home:

When you're looking to buy a house, look to [AAA Real Estate Services](#). AAA offers a wide range of affordable mortgage products and options, with same-day pre-approval decisions, best price guarantee, and more. And AAA can also help you with the buying and selling process, with the AAA Real Estate program, that provides guidance throughout the home buying or selling process, recommends specially trained local real estate agent from a leading real estate firm, and can help you save money through a cash-back bonus when you buy/sell a home\*.

\*Cash-back not available in some states. All real estate commissions are negotiable. To be eligible, you must register with the real estate assistance program before contacting a real estate agent.

### 2) Protecting Your Home:

AAA can give you as much peace of mind at home as on the road. We offer comprehensive homeowner's insurance coverage with a member discount.\*\* As well as renter's insurance if you don't own your home.

Protecting your home means more than insuring your house. You can count on AAA there, too, for all kinds of personal lines of insurance and expert advice from professional agents who can custom-design a program that meets all your needs.

And for safeguarding your family's financial security, AAA offers a full line of life insurance products, including term life, whole life and universal life. Plus a variety of high-yield, [savings and investment options](#), from certificates of deposit to IRAs to money market accounts.

### 3) Maintaining Your Home:

Houses are like cars in one sense: sooner or later they need work. AAA gives you a way to get things done around the house with less hassle through The Home Service Store®. With one phone call, you can get qualified contractors — licensed, insured and pre-screened for quality work at competitive prices — for everything from roofing, painting and plumbing to new siding, windows and doors. Not to mention heating and air conditioning work if you need it. Or simply things you want like a sunroom, a finished basement or a new look in the kitchen with cabinet refacing. And more than getting jobs done, AAA can help you pay for them with lines of credit and no-fee [AAA Credit Cards](#)). As well as money-saving discounts on things like paint and wallpaper if you want to tackle jobs yourself. You can even save on a home security system from Guardian Protection Services. Your AAA Membership card is all it takes.

[Click here](#) to contact us by e-Mail or Call 1-800-374-9806 for more information.

The Home Service Store is licensed as a general contractor (#121510).

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## Discounts

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No coupons. No rebates. Just discounts in a flash. We call it Show Your Card & Save®. You'll call it getting your money's worth with AAA every day.

### 1) Save Around Town:

Check out our [Discounts for Members](#) page and see all the special savings you get right in the neighborhood you live in or the one you're visiting. For instance, present your AAA Membership card and get special deals or discounts up to 30% on the spot. For instance: say you're in the Philadelphia area. Right now, you could save at the Mummer Museum. Enjoy dinner at City Tavern at a discount. Or head to Flemington, NJ, and get extra savings at the Liberty Village Premium Outlet center. If you're in Baltimore, you could save on tickets to Orioles games. In Washington, D.C., you can go to Madame Tussauds Wax Musuem at a discount. While in Virginia, you could see Luray Caverns<sup>sm</sup> and save on the price of admission. And that's just for starters. Throughout the Mid-Atlantic region, you can spend less for things you need at places such as your local pharmacy, Duron® Paints and Wall coverings, and airport parking. The list goes on: all kinds of discounts at all sorts of places, with new and different ones offered each year. Benefits you can use to save a good deal more than your membership costs. On things you need and want to do all the time.

**\* Show Your Card & Save Discounts may not be combined with any other discount offers.**

### 2) Save Around the Country:

Wherever you happen to be — Maine to Florida, NY to LA — showing your AAA Membership card is good for savings at:

- LensCrafters®

- NAPA® auto parts stores
- Amtrak®
- FTD.COM®
- Hard Rock Café®
- Reebok® outlet stores
- The Home Service Store®
- Hotels: Hyatt®, Marriott®, Hampton Inn & Suites®, La Quinta® Inns, Best Western®, Double Tree®, Embassy Suites®, Renaissance® and Starwood®
- Theme parks: Busch Gardens®, SeaWorld®, Six Flags®, Universal Studios®
- Hertz® car rentals...and more

### 3) Save Around the World:

Be sure to bring your AAA Membership card when you travel abroad, too. Because you can use it to save on attractions, hotels, and travel throughout the world. Whether you are traveling to Australia, South Africa or the U.K., you are sure to find great member savings!

[Click here](#) to contact us by eMail or Call 1-800-374-9806 for details.

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## Travel

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Travel with AAA? It's simple if you ask us. And we're all kinds of fun, the more you know us.

### 1) When You Need a Vacation:

Why make travel plans on your own when you have a full-service travel agency in your pocket — courtesy of your AAA membership card. Whether you want to drive, fly or cruise, just say where you want to go, and our experienced, knowledgeable travel professionals will give you personalized advice, make all the reservations and arrangements, and send you on your way with ease. We work with some of the top names in vacation travel to offer cruises, tours, and resort packages with special member-only benefits and savings. You can get reduced fares on Amtrak®. The perks aren't limited to travel packages, either. Because you can get pre-paid credit cards with AAA. Discounts on luggage, and travel insurance in case it's lost. As well as passport photos, foreign currency and more. Plus, pay for your trip with any [AAA Credit Card](#)<sup>sm</sup> and receive up to a 2% discount on AAA travel booking while earning points toward AAA Diamond Reward vouchers, CashBack, and flexible Worldpoints rewards - all with no annual fee.

### 2) Going Places in the Car:

Here's where you know AAA will do a lot for you. After all, we've been making trips by car easier and more enjoyable for decades. You can use AAA to get where you want to go with TripTik® routings and state maps. Find places to stay

and things to do when you get there with **TourBooks®** and CampBooks. Save on lodging with motel and hotel discounts. Even save on Hertz® car rentals if you want to fly somewhere, then drive.

### 3) Just having a good time:

Whether it's a day of roller coaster rides or a night on the town, AAA's good for having all kinds of fun, and making it more affordable. Your AAA membership gets you discount admission to theme parks and attractions all over the place. And discount movie tickets. You can enjoy evenings at dinner theaters and comedy clubs. Dance the night away on river/harbor cruises. And save money while you're at it. Pretty much however you want to have a good time, your AAA membership card is the ticket.

[Click here](#) to contact to find a travel office near you or call 1-800-374 9806 for more information.

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## Member Benefits

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There's just one AAA. But there's more than one way to belong with a variety of membership choices:

### 1) Coverage Options and Details:

**Basic Membership**-what many people have... And anything but basic in benefits. With it, you get Emergency Road Service, of course, as well as Emergency Road Service Online. Perks like free TripTik® routings, maps, TourBooks® and worldwide vacation planning. Plus access to a full range of additional automotive, travel, entertainment, financial, insurance, and home services — not to mention many deals and discounts — available only to AAA members.

**AAA Plus® Membership**-for more of a good thing. A way to enhance basic membership benefits with extras like extended towing service, free gas if you run out on the road, and additional lock-out service coverage. Plus greater reimbursements for non-AAA emergency roadside service, auto travel accident expense, and more.

**AAA Associate\* Membership**-a way to cover household members with full Basic or Plus membership benefits for less cost.

**AAA Plus RV Membership**-worth having if you have a motor home or RV with dual rear wheels. Because in addition to every benefit of AAA Plus, it gives you tire change service and heavy-duty towing service when you need it.

### 2) About Emergency Road Service

#### Vehicles Covered:

- Any four-wheeled motor-driven vehicle — passenger car, pick-up truck (unloaded), van, camper or motor home — that you are driving or riding in as a passenger.
- Rented passenger vehicles.

- Dual-rear-wheel pick-up trucks and vans (except rear tire changes).
- Dual-rear-wheel campers and motor homes (except rear tire changes & towing).
- Commercial vehicles (except taxis && limousines), provided the vehicle can be towed with light-duty automotive servicing equipment.
- Light-duty trailers (except fifth-wheeled trailers) — service will be provided, but at your expense.

**Vehicles covered \* with PlusRV membership:**

- Motor homes, Campers, RVs, Trailers, Motorcycles

\*Subject to exclusions. Call 1-866-Members for details.

**What's not covered:**

- Service if vehicles are unattended (except with prior approval), or in places not intended for public travel.
- Service if vehicles don't have registration documents.
- Service if vehicles are snowbound or disabled at a service station where repair is available.
- Service if vehicles require heavy-duty towing equipment (except with AAA Plus RV).
- Service on taxis, limousines and fifth-wheeled trailers.
- More than one tow per service call.
- Mounting of tires on rims.
- Tire service for dual-rear-wheel trucks and vans.
- Tire, towing and stuck vehicle services for RVs, dual rear-wheel campers, travel or boat trailers, motor homes and motorcycles (except with AAA Plus RV).
- The cost of repair parts and labor — these will be at your expense.
- Delivery of diesel fuel.

**Additional points:**

- Basic members may have their vehicle towed to the responding AAA facility or up to three (3) miles to any other destination at no charge. AAA Plus members may have their vehicle towed to the responding AAA facility or up to one hundred (100) miles to any other destination at no charge.
- Basic and Plus members are entitled to four (4) emergency road service calls per member per membership year. AAA Mid-Atlantic will continue to provide service to members who exceed the four-call limit; however, members will be required to pay for each additional call at discounted AAA rates.
- Upgrades from Basic membership to a Plus or Plus RV membership become effective seven (7) days after your AAA Plus or AAA Plus RV membership has been processed.

**AAA liability:**

- We have contracted independent service facilities to provide Emergency Road Service. AAA shall not be liable for any damage, injury or loss occasioned by or resulting from the rendering, attempted rendering, or failure to provide any Emergency Road Service or towing service or failure thereof.

- The independent service facilities are not agents of AAA, nor is AAA an agent for them, and they are solely responsible for their actions. Any arrangement for subsequent, non-emergency repairs is between you and the service facility.
- This guide is a general description of benefits available to members in the AAA Mid-Atlantic territory. Some benefits mentioned may not be available in all areas. Products and services are subject to change without notice.
- Further information about Emergency Road Service and other member services and benefits is available on request.

Services	Basic	Plus
<b>Towing Service</b> - If your disabled vehicle cannot be driven safely, it will be towed to responding AAA facility or any destination of choice.	up to 3 miles	up to 100 miles
<b>Out of Fuel Service</b> - Providing a sufficient amount of gasoline to enable your vehicle to reach the closest open service station.	Free delivery; pump price for gas.	Free Fuel
<b>Locked Out Service</b> - Service providers equipped with the appropriate tools will try to enter your vehicle.	Entry to vehicle Or Locksmith services up to \$50	Entry to vehicle OrLocksmith services up to \$100
<b>Stuck Vehicle Service</b> - Remove your vehicle from a ditch or mud, as long as it can be safely reached from a normally traveled road.	One service truck and driver dispatched	Basic coverage plus a second truck and operator if required
<b>Auto Travel Accident Expense</b> - AAA will reimburse you for certain expenses, such as car rental fees, lodging and meals associated if your vehicle is disabled on a trip due to accident.	up to \$200	up to \$700
<b>Legal Defense Reimbursement</b> - If you are charged with a motor vehicle violation that you believe is unjust you may be reimbursed for legal expenses.	up to \$1,000 for attorney's fees	up to \$2,000 for attorney's fees
<b>Crime Prevention Reward</b> - Reward for information leading to the arrest and conviction of anyone who steals or vandalizes your vehicle.	up to \$1000	up to \$2000
<b>International Travel Guides</b>	up to \$14.99	No Charge
<b>International Travel Maps</b>	up to \$4.00	No Charge
<b>Battery Service</b> - Starting your vehicle by applying an electrical boost to the battery.	Free Covered Service	Free Covered Service

Services	Basic	Plus
<b>Tire Change</b> - Removing a flat tire from your vehicle and replacing it with your spare.	Free Covered Service	Free Covered Service
<b>Emergency Check Acceptance</b> - If emergency service or repairs are not covered by your AAA membership, show your AAA card and you can pay for the service or the repairs with a personal check.	up to \$250	up to \$250

With Roadside Assistance, AAA members also get hundreds of discounts and other benefits on travel, insurance, loans and many more products and services...

[Click here](#) to contact us by eMail or Call 1-800-374-9806 for more information.

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## Membership Renewal

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AAA records memberships on a monthly basis. For example, a member joining on January 3rd, while eligible for most services immediately, enjoys an annual membership that expires February 1st of the following year, rather than January 3rd. Similarly, when someone renews during the 59 days following expiration, their original date joined and expiration date are reinstated and their accruing years of membership continue uninterrupted. Those people who renew 60+ days after expiration will receive a new join and expiration date and any accrued years of membership will be lost.